



Now that you have decided to vacation in Turks and Caicos the fun begins. This Trip Planner is devoted to helping you enjoy your vacation and the destination in general. We have dedicated this first page to what we believe are the most important things you need to know *before you go*.

Check-in & Check-out

These are the standard Check-in and Check-out times. If it is possible to provide you with earlier or later times we will be happy to accommodate the request

Check-in on your arrival date is 4:00 p.m. local time.
Check-out on your departure date is 11:00 a.m. local time.

Delivery & Shipping

We strongly discourage shipping anything for your stay, or trying to receive mail or packages while staying on Providenciales. Gifts, golf clubs and many other items often get delayed in customs too long to receive them, and always get charged a very heavy tariff.

If you must receive packages, we strongly recommend DHL or FedEx. Please inform us if you will be shipping items and we will provide you with the appropriate address.

Ground Transportation

The Turks and Caicos government imposed a law which prevents private taxi pick up from the PLS airport. However, We can arrange for luxury pickup via Limousine service.

Vip service

Whether arriving or departing. Fast track service shields you from long frustrating lines, the blight on an otherwise fabulous Caribbean holiday. Priced competitively with the market, the discrete and courteous service in the VIP Flyers Club is more than a gift, it is a necessity. There are no hidden charges. It deletes worry and inefficiency, ramping up the travel experience from fussy to peaceful, and incident-free.

Restaurant Closures

Please note that many restaurants on the island are closed during September.

Pre-arrival Grocery Service

We will arrange for your groceries to be delivered prior to your arrival. Please contact the concierge for the up to date fees on the service.

Arrival Meet and Greet

We will be meeting you at the villa once you arrive on island. Once you have chosen taxi or rental vehicle directions will be provided to you on how to locate the property. Please provide us with your flight times 72 hours in advance to ensure a smooth arrival. Once on island please call us and let us know you are on your way to the villa so we do not get worried about if you get lost 😊





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YOUR ISLAND TEAM

Kristi 649.232.3483 or Kate Withers Green 649.231.0731

Property questions

plspropertymanagement@gmail.com

activities and booking requests

[@gmail.com](mailto:)

We look forward to providing you with a wonderful vacation in Turks and Caicos





TRANSPORTATION

Air Travel

You will fly into Providenciales International Airport (PLS) to get to your residence on Providenciales (called “Provo” by locals), the largest and most populated island of the eight inhabited islands comprising Turks & Caicos.

Providenciales International Airport (PLS)

Several major carriers offer regular service into Providenciales, including American Airlines, British Airways, Delta, Jet blue, Continental and US Airways.

Private Jets

Private jets fly into Provo Air Center (MBPV), located at the end of the runway at PLS Airport. Please provide us with your tail number for arrival details

Rental Car

You may want to rent a car in order to explore the island. In order to rent a car, you must present a valid driver’s license; all drivers must be over the age of 25 and have a valid credit card. The concierge can arrange for a car rental for you.

Remember that cars drive on the **left side of the road** in Turks & Caicos.

Car Rental Agencies

Several rental car agencies service the Providenciales airport. Our suggested companies include Avis Rent a Car, Hertz Car Rental as well as local companies Scooter Bobs, and Grace Bay Car Rentals.

Please be forewarned that rental cars on the island are often older models, and not in the same condition members are probably used to in the U.S. We recommend contacting your concierge to arrange a rental car.

If you choose to book a vehicle that will not fit you and your luggage we will be happy to assist with transporting your luggage at an additional cost to you.



*Taxi and
Limousine
Services*

Taylor Taxi and Limousine Service: 649.231.0324

A stretch limousine can accommodate up to 10 people. Please note that these are not always new models.

VIP Limousine Service: 649.241.5195 or 649.941.5295

Kalvin's Taxi Service: 649.241.3576

Sonny's Taxi Service: 649.242.5287

Virgil's Taxi Service: 649.231.0199

Entry Requirement for Turks and Caicos

A passport is required for all travelers (including infants), as is an onward / return ticket.

Please note: In spring 2005, the U.S. Department of Homeland Security imposed new rules on documents required to return to the United States. As of December 31, 2006, all visitors to Turks & Caicos must show a valid passport in order to be allowed back into the United States.

ARRIVAL THROUGH CUSTOMS MAY BE SLOW; BE PREPARED TO WAIT IN LINE

Bringing Meats into Turks and Caicos

You are allowed to bring meat and other consumables into the island as long as they are for personal use. There is no set limit on quantity. You must have it sealed completely and check it in via cooler is the suggested transport



GRATUITIES

In response to inquiries from many of our past guests, we have compiled a list of suggested gratuities for each of our destinations. Tipping is, of course, entirely at your discretion and should be determined by your level of satisfaction. Should you choose to recognize exceptional service, the following is a list of customary gratuity amounts for the personnel in Providenciales.

- Cleaning* We suggest you tip housekeeping \$2-3 per bedroom per day. Naturally, if you make heavier use of their services, you may wish to leave a little extra.
- Taxis* A tip of \$2-5 is standard for transportation providers
- Excursions* A tip of \$5- 10 is standard for staff providing the services on group charters
- Concierge* If you would care to leave something for the concierge team, \$100 for a week or \$50 for a weekend, is a common amount. You will probably want to tip a higher amount for holiday weekends. Tipping the concierge is not expected, but is welcome if you wish to recognize exceptional service.
- Airport* A tip of \$1-2 is standard for airport porters carrying your luggage.



CELL PHONE USE

Cell Phone Usage

Your cell phone will work in the Turks & Caicos if it meets the following criteria:

- You have service through Cingular or T-Mobile
- The international roaming feature is activated through your service provider but does not always cover Turks and Caicos.
- Your phone has the 850MHz frequency

You can rent cell phones through your concierge that are pay as you go and you will receive incoming calls at no charge to you and only pay what you spend.

On average it will cost 1\$ to 2 \$ to call the US.



THE DESTINATION: PROVIDENCIALES

Turks & Caicos is made up of 45 islands and cays. The chain of British West Indies islands is located 575 miles southeast of Miami. The Turks & Caicos are regularly rated as among the top beach destinations in the world. Your residence is on Providenciales, or “Provo,” the island farthest west—and also the most developed island of the chain. The Beaches of Grace Bay were voted the number 1 beach for 2010

Time Zone Turks and Caicos is on Eastern Standard Time. Daylight Saving Time is observed.

Climate The islands are consistently warm, with a climate very similar to that in the Bahamas. A constant trade wind keeps the climate at a very comfortable level. Water temperature in the summer is generally 82 to 84 degrees Fahrenheit, and in winter about 74 to 78 degrees Fahrenheit. In an average year, Turks and Caicos enjoys 350 days of sunshine. Annual rainfall is about 30 inches, but most of this falls in October. Hurricane season can vary, but usually runs from June to October.

<i>Average Temperature s (Fahrenheit)</i>	January	February	March
	High: 81°	High: 81°	High: 82°
	Low: 73°	Low: 73°	Low: 74°
	April	May	June
	High: 83°	High: 84°	High: 87°
	Low: 76°	Low: 77°	Low: 79°
	July	August	September
	High: 87°	High: 89°	High: 87°
	Low: 79°	Low: 80°	Low: 79°
	October	November	December
	High: 87°	High: 83°	High: 81°
	Low: 77°	Low: 76°	Low: 74°

Language English is the official language of Turks & Caicos.



DINING

Dining attire is usually resort casual. Casual pants and a collared shirt are appropriate for men.

We recommend men packing at least one pair of long pants and one pair of closed shoes if you prefer fine dining. In the winter season it can be chilly at night so we suggest packing a light sweater if your vacation is during November to March.

Please note that dining on Providenciales is generally more expensive than an equivalent restaurant at home.

Private Chef

In order to arrange for a private chef, please contact the concierge at least 72 hours in advance. The chef will customize that evening's menu with you.

Chef Alex – As a private chef, I try to make the dining experience a truly personal one. From setting up your own menu, to accommodating all your requests, I will try to make you feel at home and welcome to our beautiful island. Whether you want one dinner, or a chef for your whole stay, I am happy to try to take care of it all.

Chef Josh – At Plate of Tranquility we strive to make your dining experience both relaxing and unique. Our menus are based fully on your dining preferences and budget. Let us take your holiday experience to the next level within the comfort of your Villa.

Chef Lauren – she takes the best of the Caribbean and marries it to her version of Mediterranean-style cooking. It's the reason behind such creations as a Caicos sweet corn and conch chowder, served with crème fraîche and laced with Caribbean rum. And it's led Callighen to create a roasted pumpkin and tamarind soup, with an oxtail dumpling and pumpkin seed oil.



Restaurants
with host
feedback

Anacaona- 946-5050

Elegant open-air restaurant featuring internationally influenced modern cuisine at the award winning Grace Bay Club. Enjoy a drink at The Lounge featuring the Caribbean's longest infinity bar.

Dress code: Elegant (Men must wear a collared shirt and no shorts nor sandals).

Entrees: \$21-\$45

Tip - Service inconsistent at main restaurant, food is okay, pricey but the atmosphere is great

Baci- 941-3044

An intimate Italian restaurant serving popular Italian dishes, pastas and the best brick oven pizza on the island. Located waterside at Turtle Cove. Open for lunch and dinner.

Entrees: \$22-\$27

**Pizza, shrimp appetizer is my favorite

***Bay Bistro-946-5396**

Overlooking the turquoise waters of Grace Bay Beach, offering a mix of creative international cuisine and award winning conch. Located at Sibonne Beach Hotel. Open daily for breakfast, lunch and dinner.

Entrees: \$28-\$34

Hotel, next to the Somerset

BELLA LUNA -946-5214

Fine Italian cuisine with Caribbean influence, specializing in seafood pasta dishes. Indoor and terrace seating. Located on Grace Bay Road. Dinner served nightly (closed Sunday).

Dress Code: Smart

Entrees: \$26-\$29

Caicos Café

Located in the Caicos plaza, closest place to authentic Italian on the island.

***Coco Bistro- 946-5369 ** Closed Mondays**

COCO BISTRO: Continental Caribbean menu boasting organic herbs and ingredients grown in the restaurant's private garden. *The open-air dining room offers cool breezes under a canopy of palm trees.* Located on Grace Bay Road. Dinner served nightly (closed Monday).

Dress Code: Casually Elegant

Entrees: \$28-\$44

Great service and food!

***Coyoba- 946-5186 Closed Tuesdays**

Offering an array of always changing contemporary dishes served in an exquisite private tropical garden setting, open to the stars or under terrace. Located in Grace Bay at the Caribbean Paradise Inn. Dinner served nightly



Children 12 and under are not allowed after 6pm seating times.

Dress Code: Casually Elegant

Entrees: \$32-\$39

Conch Shack -946-8877

this is the most popular place to go. Voted #20 on Travel channels “sexiest beach bars” Located in blue Hills, no reservations needed

Tip – It’s really is on island time so do not go there very hungry. It’s very casual, beach attire accepted. Great for lunch or early dinners

Grace’s cottage - 946-5096

Offering an elegant yet intimate gingerbread cottage atmosphere. Gourmet Caribbean cuisine using the finest indigenous foods. Seating on the veranda or under the gazebos. Located at the Point Grace Resort. Dinner served nightly (closed Wednesday).

Dress Code: Casually Elegant

Entrees: \$28-\$44

*Very romantic atmosphere, garden setting, reservations required, setting great food a bit pricey service inconsistent

Hemmingways - 941-8408

Emphasizing fresh fish, shrimp, pasta, sandwiches, and salads on the dining deck overlooking the ocean with fabulous sunsets. Child friendly menu. Located at the Sands Resort on Grace Bay. Open daily serving breakfast, lunch and dinner.

Entrees: \$17-\$52

Hole in the Wall

Located in the downtown area, not really a view but great “authentic” local food.

Horse Eye Jacks- 941-4955

Lively bar and restaurant with daily and nightly entertainment. Full moon bashes are the biggest party of the month. Open daily for lunch and dinner (closed Monday).

*Local food with a nice wooden deck, it can be a bit breezy so you may want to bring a light weight cover if you tend to get chilly

LAS BRISAS - 243-8398

Delightful Mediterranean and Caribbean tapas and entrees are served up with spectacular views of beautiful Chalk Sound Park. Open daily for lunch and dinner (closed Tuesday).

***Magnolia- 941-5108 Closed Mondays**

Nestled in the hills of the Miramar Resort with a spectacular view of Grace Bay, Blue Hills and the Turtle Cove Marina. Enjoy a dramatic sunset while dining on simple, yet elegant cuisine in the open-air terrace dining. Dinner served nightly (closed Monday).



Dress Code: Casually Elegant

Entrees: \$24-\$29.

* The signature Tuna dish is my favorite

Mango Reef – 946-8200

Featuring a huge selection of French, Caribbean and Asian cuisine. Located at the Royal West Indies Resort. Open for breakfast, lunch and dinner 7 days a week.

Entrees: \$18-\$32.

Located on the beach at the Alexandra resort. Great beach front deck, large menu.

***Opus – 946-5885**

International and local creatively inspired menu, accompanied with an extensive wine list from around the world. Indoor or island garden setting. Located at Ocean Club Resort. Open nightly for dinner.

Dress Code: Smart

Entrees: \$19-\$30

*Located across from the Golf course, towards the leeward area, I like the large selection of appetizers. Live music Tuesday, Thursdays and Sundays

Parrallell 23 – 946-9666

An elegant dining experience, offering an array of sophisticated dishes. Seating under the stars or indoor dining available. Located on property at the Regent Palms. Open daily for breakfast and dinner.

Dress Code: Elegant

Entrees: \$24-\$52

PIZZA PIZZA - 941-8010

Genuine Italian menu with freshly baked pasta, pizza, and salads. Located upstairs at Grace Bay Plaza.

Entrees: \$10-\$25

SharkBite – 941-5090

Serving local and international pub favorites with healthy options as well. The casual open-air dining deck extends directly over the water. Located at Turtle Cove Marina. Open daily for lunch and dinner.

Entrees: \$12-\$25

*Specials are offered on certain nights, Friday is a big night at Sharkbite with a live band.

Somewhere on the beach

Tex mex style food. Located at the Coral Gardens resort in the Bite area, the drinks are a bit over priced for a beach bar

Sunset happy hour specials.

One of the best snorkel locations is directly in front of the restaurant.

Tiki Hut – 941-5341



Offering a wide array of choices including pizza, burgers & paninis, steak & chops and local favorites. Located dockside at Turtle Cove Marina. Open daily for lunch and dinner and also breakfast on Saturday and Sunday.

Entrees: \$12-\$30

**service can be a bit slow, Wednesday nights is chicken and rib night*

THE VIX - 941-4144

offers high-end modern cuisine in a high class alfresco style setting without formality. Located in the Regent Village. Open daily for lunch and dinner.

Dress Code: Smart, casual

Entrees: \$16-\$40

Vieno Tempo (Wine Bar) 946-8466

Located in the Regent Village and perfect spot to have some wine and tapas. Its is also Air-conditioned so it's a nice break from the heat. Perfect for mid day snack, late lunch, desserts, or cocktail hour. Located at The Regent Village in Grace Bay.

Dress Code: Smart

Entrees: \$15-\$35

YOSHI'S JAPANESE RESTAURANT: A Japanese experience! Over 100 fresh or cooked menu items of sushi, tempura, teriyaki and Wagyu beef dishes. Located in the Salt Mills Plaza. Open daily for lunch and dinner (closed Sunday).

Entrees: \$15-\$30

Tel: 941-3374



ACTIVITIES & ATTRACTIONS

Although best known for its beaches and scuba diving, Providenciales has a great deal to offer the landlubber as well, starting with a world-class spa facility and one of the Caribbean's finest golf courses. Below we have included recommendations on some of the highlights the island has to offer. We encourage you to contact us for more information on all Providenciales has to offer.

*Eco tours
with SUP or
kayaks*

Friendly Kayaks or stand up paddle board through the Mangroves: The Companies mission is to provide guest with a unique and informative adventures that have minimal impact on the environment and benefit the local community. All trips are conducted in small groups or as private charter.

*Glass Bottom
and
Snorkeling
Trip*

Exploring with a stop at Iguana Island. (This is where you snorkel the barrier reef and experience firsthand the beauty of Turks & Caicos underwater. They also dive for conch and take the shell home as a souvenir. The morning trip includes a stop to Iguana Island).

*Tour the
World's only
Conch Farm*

Explore the only conch farm in the world, yes where Caribbean Queen conchs are raised from veliger to adult. Here you can watch how the process is done, enjoy a show with the two trained and very friendly conchs, see conch pearls and even purchase fresh conch for a fabulous conch salad.

GOLF

*Provo Golf
and Country
Club*

This 18-hole course is located on the east side of Grace Bay. *Travel + Leisure* and *Barron's* rate the course in the top ten of all Caribbean courses. The "desert-style" course blends well-manicured greens, streamlined fairways and rugged limestone outcroppings. Each hole features multiple tee settings for varying skill levels. Twilight rates, multi-day packages and nine-hole options are offered. Soft spikes only. For information and rates, please visit www.provogolfclub.com.

The Clubhouse at Provo Golf & Country Club features locker rooms, Fairways Bar and Grill and a fully stocked pro shop. Contact your concierge to arrange a tee time.



SPA

The Spa at The Regent Palms

This world-class facility compares favorably with the finest spas around the globe. Your relaxation begins before you even begin a treatment. Date palms and the gentle trickle of waterfalls and fountains welcome you into the spa facility, where 14 luxurious treatment rooms await. A studio for yoga and Pilates overlooks the central water garden. Trails lead to private cabanas which are almost entirely surrounded by the sound of water to create the atmosphere of a personal island of rejuvenation. Two private rooms feature en-suite showers so that patrons do not have to leave their treatment rooms.

Mobile Massage

We can arrange for the therapist to come to you. Relax in the comfort of your villa or condo.

WATER ACTIVITIES

Because water activities are the major form of entertainment, we recommend members contact the concierge as early as possible to make reservations.

Scuba Diving

The Turks & Caicos has the world's third-largest coral reef system, and some of the world's best diving is located off Providenciales. Sites are anywhere from two to 15 miles out and take from 10 minutes to 1½ hours to reach. Dive sites in Grace Bay, which are within the Princess Alexandra National Park, feature spur and groove coral formations atop a coral-covered slope. The diving area is a spectacular wall starts at 40 feet and plunges 7,000 feet deep. Purple and yellow tube sponges and large fish are some of the beautiful underwater life you'll encounter. Your concierge can arrange scuba diving trips.

Waterskiing, wakeboarding, barefoot

We provide you with the ultimate day package. If you have a few that want to enjoy some of the active sports and others that prefer to lounge. These charters can accommodate both desires. Perfect your skills or try for the first time on the crystal clear, glass like (at times) water. You will never want to go in a lake again!

Kitboarding

Learn to Kiteboard in two easy lessons with Certified IKO instructors. All lessons will start with a trainer kite, and kite safety, then move on up to a Fly a full size kite while finishing with a riding session on Long Bay Beach



- Snorkeling* Crystal waters offering up to 200 feet of visibility, glorious reefs, and an abundance of marine life make for fantastic snorkeling right in Grace Bay.
- Island Getaways* We can arrange for a boat ride to an idyllic, secluded island for a half- or full-day “escape” to some of the most gorgeous spots in the Caribbean.
- Cruises* We can arrange multi-stop ocean cruises. A typical adventure might involve snorkeling along an edge of the barrier reef; a visit to Iguana Island for an informational tour of the only Rock Iguanas in the world; and catching your own conch, and then stopping for conch salad on a secluded beach. Ask the concierge about cruises that suit you.
- Parasailing* You won’t believe the clarity of the water and the views of the coral reefs beneath as you cruise 300 feet in the sky behind a speedboat. Solo and tandem rides are available. Ask the concierge for details.
- Fishing* Provo presents a number of choices for sport fishing. You can bottom fish for snapper and grouper, fish the shallow flats for bonefish, or head to the deep sea for larger catches—anything from wahoo and tuna to marlins and sharks. Your concierge can arrange a charter or guided trip that suits your needs. You will need a fishing license, which you can purchase through the fishing company for \$11.
- Whale Watching* North Atlantic Humpback Whales are seen around the islands of Grand Turk and Salt Cay during the months of late February through early April. We can arrange for a cruise to witness this amazing spectacle, and can even scuba dive to hear the whale songs underwater.

LAND ACTIVITIES

- Horseback Riding* Guided horseback riding, trail riding, pony rides, and even sunset riding along the beach are available for all ages and levels. Lessons can be arranged. Contact your concierge for information.
- Tennis* The Provo Golf and Country Club hosts two adjoining courts available for booking as well as the Grace Way Sports center. Average court fee is 20\$ per hour. Private instruction is available as well. Contact your concierge for fees and bookings
- Island Land tours* Half day or full day trips are available. Experience the vibrant culture of the Turks and Caicos Islands as our Ambassadors guide your adventures on board the safari styled “Rhythm Ride” set to the tempo of Caribbean music. Enjoy Island cuisine. Learn the



history of the islands. Have loads of fun!

Activities include interactive educational, entertaining, “family fun” packages as well as out spirited “Rhythm Night” island Styles “night-spot crawls”

ATV Rentals

Explore the “Beautiful by Nature” Islands of the Turks & Caicos by ATV. The tour will introduce you to an area of Providenciales which is off the main streets, giving you the experience of our unspoiled terrain and beaches.

KIDS & FAMILIES

Providenciales does not offer a great deal of activities specifically for children, but we can arrange a nanny or sitter for you.

Nanny services

Hourly services start at 25\$ hour and cost is based on ages and number of children. Contact your concierge to receive additional detail and quote for services you would be interested in.

ACTIVITIES FOR CHILDREN & FAMILIES

Semi-Submarine

This glass bottom semi-submarine trip is suitable for all ages. The vessel operates just above the surface; all passengers are seated in the lower observatory, five feet below the waves. The marvels of nature that will unfold before your eyes, all seen through your very own viewing window in air-conditioned comfort.

Miniature Golf and Go Carts

Turks & Caicos Miniature Golf Club is located on leeward hwy. The 18-hole course includes water hazards, bunkers, and pond. On the same property you will find a mini arcade and go cart track. There is a grill serving family-friendly food. Open seven days a week.

Ocean Cruises

For children who want to snorkel, the multi-stop cruises are a great idea for half- or full-day excursions. View Rock Iguanas in their natural habitat on Iguana Island, or catch a conch and then watch your captain prepare a fresh meal. This trip is best suited for kids ages 7 and older.

Underwater Viewing Tours

Ask your concierge about Reef Peepers glass-bottom boat tour that features a trip to Iguana Island to view Rock Iguanas in their natural habitat.



We look forward to planning your vacation with you!

We will need a credit card to confirm bookings. Please email us with the following

The Dates of your stay

A list of what you would like to do

Number of people per activity or reservation.